



Clearing your browser cache is a best practice to diagnose DATIM system access and other issues, especially for Internet Explorer users. Follow these steps and tips on how to clear your browser cache.

By using the **Browser Cache Cleaner** app in DATIM, you won't need to worry about the possibility of altering your browser settings or configurations. To use the **Browser Cache Cleaner** application in DATIM:

Search apps



1. From the application icon, **select the *Browser Cache Cleaner* application**. This will take you to a new page asking you what you would like to clear from your cache.

DHIS 2 browser cache cleaner Local Storage

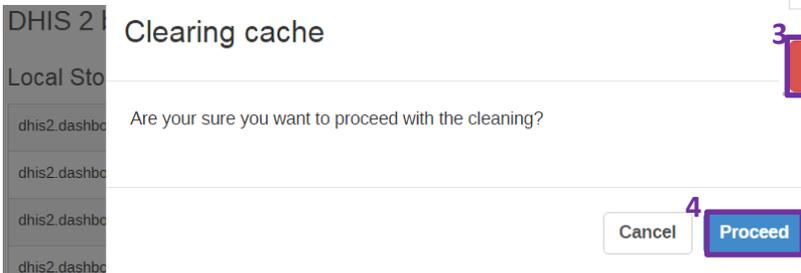
| | | |
|--------------------------------------|--------------------------|-------------------------------------|
| dhis2.dashboard.current.angolaIA | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| dhis2.dashboard.current.angolaagency | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| dhis2.dashboard.current.angolaip | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| dhis2.dashboard.current | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| dhis2.menu.ui.headerBar.link | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| dhis2.menu.ui.headerBar.logo | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| dhis2.menu.ui.headerBar.title | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| dhis2.menu.ui.headerBar.userStyle | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| ouRoots | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| ouUsername | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| ouVersion | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

IndexedDB

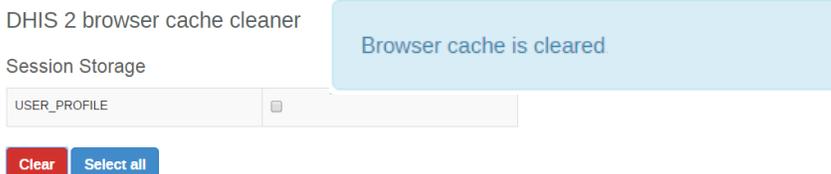
| | | |
|---------|--------------------------|-------------------------------------|
| dhis2ou | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| dhis2de | <input type="checkbox"/> | <input checked="" type="checkbox"/> |



2. Click the **Select all** button to select all available options (the boxes will all be checked once clicked).
3. **Select Clear**. A pop-up window will appear asking if you would like to proceed.



4. **Select Proceed** to clear the browser cache. Once cleared, you will receive confirmation.



Tips & Tricks: Not sure if everything is cleared out? Repeat this step twice by clicking **Select all** on the confirmation page!

Prefer clearing your cache through your browser? Follow these [steps](#)!